



Emergency Preparedness

ACS Home Care recognizes that emergencies can happen. Please use the following contact information to assist you.

Federal Emergency Management Agency
 P.O. Box 10055, Hyattsville, MD 20782-8055
 Telephone: 1 (800) 621-FEMA (3362)
 TDD: 1 (800) 462-7585 Fax: 1 (800) 827-8112

NY State Office of Emergency Management
 Phone: (518) 292-2200

Public Health Helpline (866) 881-2809

	Nassau County	Queens County	Suffolk County	Westchester County
Emergency Management	(516) 573-0636	(718) 381-5032	(631) 852-4900	(914) 231-1850
Regional Department of Health	(516) 571-3410	(718) 262-5570	(631) 853-3036	(914) 813-5000
Red Cross	(516) 747-3500	(718) 558-0053	(631) 924-6911	(203) 869-8444
REGION COVERED	CALL NUMBERS/ STATION NAME	TELEPHONE NUMBER	FAX NUMBER	
Nassau/Suffolk Counties/ Queens	WBLI 106.1 FM	(631) 669-9254	(631) 376-0569	
	WALK 97.5 FM	(631) 475-5200	(631) 475-9016	
	WALK 1370 AM	(631) 475-5200	(631) 475-9016	
	News 12 (Cable Vision/Time Warner)	(516) 393-1390	News12li@news12.com	
Westchester	WFAS 103.9 FM	(914) 693-1900	(914) 693-0321	
	WVOX 1460 AM	(914) 693-636-1460	(914) 636-2900	
	News 12(Cable Vision/Time Warner)	(914) 378-8916 (option 1)	(914) 378-8938 news12wc@news12.com	

During an emergency / disaster patients are reassigned to available health care staff, whenever assigned staff members are unable to report for the scheduled work assignment. This is to ensure that patients receive scheduled and necessary home health care services. Each patient is categorized one of the following disaster classifications:

LEVEL I – High Priority

Patients at this level need uninterrupted services. These patients must have daily care. These patients' conditions are highly unstable, and the deterioration or inpatient admission is highly probable if they do not receive daily/un-interrupted care.

LEVEL II – Moderate Priority

Services for patients at this level may be postponed with telephone contact. The patient's condition may be somewhat unstable and requires care that day, but care could be postponed without harm to the patient.

LEVEL III – Low Priority

These patients are stable and may have access to informal resources to assist them.



Alzheimer's Care Specialists
More than just in-home care

**PATIENT EMERGENCY/DISASTER
CONTACT INFORMATION**

Name: _____ Telephone: _____

Address: _____

Patient MR#: _____ D.O.B.: _____

Doctor's Name: _____ Telephone: _____

Emergency Contact
& Relationship: _____ Telephone: _____

Disaster Classification (1, 2 or 3): _____

Office Hours- 9:00 A.M. to 5:00 P.M. Monday-Friday
RN on call 24 hours a day for Home Health needs

PHONE: 631-651-2778

FAX: 631-261-5750

IN EMERGENCY

Call 911 or go to nearest Emergency Room

UTILITIES:

NON-EMERGENCY #'S:

If you should have to evacuate during a disaster, be prepared:

1. Know a place you can go in the event of a disaster such as friend's house, hotel, shelter, etc.
2. Take the Emergency Management contact number sheet along with a map
3. Bring a battery powered radio and a flashlight

Also, notify ACS Home Care and please take the following items:

1. All Medication
2. Any Special Equipment
3. Special Dietary Foods (Non Perishable)
4. Important Papers, Valid I.D.

Please post your name, phone number, address, and directions to your home by every phone.

When feasible, early evacuation to a relative or friend's home outside the disaster area is recommended.